

INTRODUCTION

These instructions are written as a guide to be used for the proper care and maintenance of Tarkett products. Utilizing these guidelines with the cleaning products listed below will ease the maintenance process and provide the customer with a product that will perform to its intended purpose. Always visit www.tarkett.com for the most current installation and maintenance instructions. Technical videos and tip sheets are also available. Contact Tarkett Technical Services at (800)-899-8916 with any questions.

POST INSTALLATION / INITIAL CLEANING

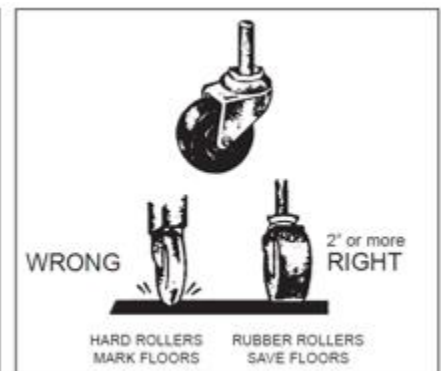
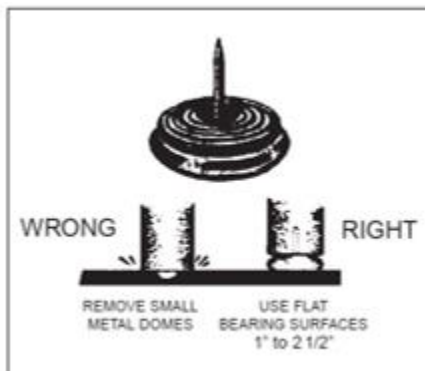
We recommend that the installation of new flooring material not be performed until all the other trades have completed their work. Proper precautions must be taken during and after the installation process to avoid damage to the newly installed flooring.

Immediately after installation:

- Remove any scraps and waste from the installation to prevent scratching or damage to the flooring.
- Flooring must be swept or vacuumed (without a beater bar) to remove loose dirt and grit prior to the application of proper floor protection. (Do not trap dirt and grit under floor protection.) Lightly damp mop if necessary.
- If further construction will be performed in the area where the new flooring has been installed, apply floor protection suitable for construction foot traffic such as: undyed, heavy Kraft paper, Ram Board, 1/8" Masonite panels, or similar product designed for resilient floor protection.
NOTE: Do not use plastic or other non-porous materials to protect the newly installed flooring that could prevent the adhesive from drying properly.
- For Full Spread Permanent Bond (Wet Set) adhered installations:
 - All traffic must be restricted for a minimum of 24 hours after installation.
 - All heavy traffic, rolling loads, pallet jacks, and furniture or appliance placement must be restricted for a minimum of 72 hours after installation. When moving heavy furniture or appliances, always protect the floor with 1/4" thick Masonite board or equivalent.
 - Do not introduce liquids or cleaners to the flooring for a minimum of 48 hours after installation.
- For Full Spread Releasable (Dry Set) adhered and Floating Installations:
 - Foot traffic and furniture or appliance placement may resume immediately after installation. When moving heavy furniture or appliances, always protect the floor with 1/4" thick Masonite board or equivalent.

For all installations:

- For areas with permanent HVAC, maintain post-installation temperature at 55°-100°F (12.8°-37.8°C) and relative humidity between 40-70%. For areas without permanent HVAC where approved Tarkett flooring has been installed, ensure that floating installations have a 1/2" minimum expansion space around all fixed verticals and the perimeter.
- Furniture Moving: When moving heavy furniture or appliances, do not slide directly over the floor. Use 1/4" thick Masonite board or equivalent on the floor to move large furniture or appliances.
- Floor Protectors: Make sure furniture and appliances are equipped with proper, non-staining glides or casters that have a minimum bearing surface in contact with the flooring of 1" square. **DO NOT** use Felt floor protectors as these will wear down over time and can trap grit that may scratch the floor. Smooth polished metal or flat, non-staining plastic are examples of acceptable floor protectors. Casters should have a single, wide wheel that does not have sharp edges. **NOTE: All floor protectors should be inspected frequently, and if worn or damaged, should be replaced as needed.**



- Rug Gripper Mats / Pads:
 - Use natural, undyed rubber mats or pads underneath rugs. Check with the manufacturer to ensure that these products are safe for use with the applicable flooring.
- Traffic:
 - Avoid walking on Tarkett flooring in narrow, high-heeled shoes. Narrow-heeled shoes can cause permanent damage to resilient flooring.
 - Use non-staining, latex-backed mats at entryways to limit tracking debris onto the flooring as this type of grit can scratch floors.
CAUTION: Discoloration can occur from rubber backings and dyes used in floor mats and rugs. Always refer to the rug manufacturer to determine if it is safe for use with resilient flooring. Floor paints and driveway sealers can also permanently discolor the floor.
- Sunlight Exposure: Repeated exposure to direct sunlight may cause fading, discoloration, peaking, gapping, or movement. The use of drapes or blinds during peak sunlight hours is recommended.
- Heat Exposure: Keep refrigerator exhaust ducts and heating system air ducts free of dust build up to reduce heat accumulation in those areas that can discolor or damage flooring. Forced-air heating system dampers should be adjusted to control outlet temperature to a maximum of 100°F (37.8°C).

ROUTINE MAINTENANCE

- Day-to-Day Care:
 - Sweep or vacuum (without a beater bar) regularly to remove dirt and grit that may abrade or scratch the flooring.
 - Wipe up spills promptly and thoroughly with a damp cloth or mop.
 - Wash the floor with Tarkett Home Multi-Surface® Flooring Cleaner, or an equivalent neutral pH cleaner. Do not saturate the floor. Use a damp mop application with a microfiber-type mop head. Follow the instructions on the label for application procedure. **DO NOT use dishwashing liquid, as this can leave a film build-up on the flooring.**
- Stain Removal:
The following procedures are recommendations. Topical staining resulting from household accidents or tracked substances is not covered by the Tarkett Limited Warranty. Please be advised that the use of stain removal chemicals and solvents over prolonged periods and without rinsing may damage the floor.
 - **Scuff Marks** – Use a white nylon pad dampened with Tarkett Home Multi-Surface® Flooring Cleaner. For tough marks, apply a clean white cloth dampened with mineral spirits to stand for 10-15 seconds. Wash area with Tarkett Home Multi-Surface® Flooring Cleaner, rinse with water, and allow to dry.
 - **Food & Beverage, Lipstick, or Writing Ink** – Wipe up excess with a damp cloth. Wash area with Tarkett Home Multi-Surface® Flooring Cleaner, rinse with water, and allow to dry. Place a white cloth soaked with full strength liquid chlorine bleach on the area for up to 1 hour maximum. Cover the area with plastic wrap and tape the edges to prevent evaporation. Remove cloth within 1 hour, rinse floor with clear water, and allow to dry. Surface may appear milky after application, this is a result of moisture blushing and will dissipate within 24 hours.
 - **Wet Paint or Wood Stain (oil base), Hair Dye, Iodine, or Nail Polish** – Wipe up excess immediately with a water dampened cloth. Dampen a clean white cloth with mineral spirits. Wash area with Tarkett Home Multi-Surface® Flooring Cleaner, rinse with water, and allow to dry.
 - **Adhesive, Candle Wax, Grease, Oil, or Loose Tar or Asphalt** - Remove excess with a plastic spatula or other dull tool that will not scratch or cut the floor. Wipe remaining residue with a clean white cloth dampened with mineral spirits. Turn cloth frequently while wiping. Then wipe floor with a clean white cloth dampened with isopropyl alcohol. Wash area with Tarkett Home Multi-Surface® Flooring Cleaner, rinse with water, and allow to dry. Asphalt and tar stains tracked in from driveways or other sources cannot be removed. A non-staining mat or rug at any exterior entrances can help prevent this type of staining.

CLEANING PRODUCTS

PRODUCT	AVAILABILITY	FREQUENCY	DILUTION	APPLICATION	NOTES
Tarkett Home Multi-Surface® Cleaner	Through your Tarkett Retailer or Online	As Needed for daily/routine care	<u>Add to 1 gal. water</u> Everyday Cleaning: 1 -2 oz Heavily Soiled Floors: 8-10 oz.	Microfiber Mop	For Everyday Cleaning, allow diluted cleaner to air dry. For Heavily Soiled floors, rinse the solution with clean water after application. DO NOT SATURATE THE FLOOR.

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