

GroewoodTM & MalibuTM

WARRANTY INFORMATION

Performance
and Beauty,
Built for Life.

Groewood | Empire Oak | Cloud | 740-3059

 **Tarkett**

TARKETT GROVEWOOD™ & MALIBU™ LAMINATE WARRANTY LIMITED 30-YEAR RESIDENTIAL WARRANTY /WEAR, STAINING AND FADING:

Tarkett warrants to the original purchaser that the surface wear layer of its Grovewood™ and Malibu™ laminate flooring will not wear through,* stain or fade from sunlight or artificial light for 30 years when used under normal residential traffic conditions.

If the product wears through, stains or fades, Tarkett will reimburse for the repair or replacement, at its option, the affected material. This warranty includes repair or replacement of material and reasonable labor charges in accordance to the following schedule (Note: Labor allowances are only applicable for professionally installed products):

Years 1-2: Material and labor

Years 3-5: Material only

Years 6-10: 50% Material only

Years 11-30: 25% Material only

All Applications:

Should the original floor be discontinued, Tarkett will replace the defective material with a Tarkett floor of equal value.

This warranty is exclusive to the original purchaser and in lieu of all other warranties, expressed or implied, and all other remedies, guarantees or liabilities arising by law or otherwise.

WARRANTY EXCLUSIONS

Only Tarkett Laminate sold as first quality from Tarkett is covered in these warranties.

The owner/installer must inspect the color, finish and quality of the flooring prior to installation. Tarkett is not responsible for labor costs incurred for flooring installed with visible defects. This warranty does not cover damage caused by improper installation, negligence, water erosion, abrasion, extreme heat or temperature, cleaning care or maintenance contrary to written instructions provided by Tarkett, physical abuse or misuse, accidents causing indentation, scratching, impact, cutting, freight damage, alteration, or any wear or damage caused by acts of God. This warranty does not apply if product is installed in areas where condensation repeatedly occurs, or any other areas contrary to the recommendations of Tarkett including, but not limited to, exterior applications, unstable/improper subfloors, areas exposed to excessive topical and ground moisture.

*Wear through is defined as total loss of pattern in a minimum of a 2-square-inch area, subject to the exclusions listed above. Loss of gloss is not considered wear through.

No unauthorized person, fabricator, installer, agent or employee of Tarkett is entitled to assume any liability on behalf of Tarkett relating to the sale of this product or has the authority to increase or alter the obligations or limitations of this warranty.

HOW TO MAKE A CLAIM

If you need to make a warranty claim, contact Menards Guest Services.

TARKETT LAMINATE FLOOR CARE AND MAINTENANCE

Preventive Maintenance:

Use nonstaining entrance mats to collect water, dirt and debris. Clean the mats on a regular basis.

Use plastic floor protectors under all furniture legs. Do not use felt pads. Periodically inspect the bottom of the floor protectors for dirt and debris that can damage the floor.

All rolling casters must be approved for hard surfaces. Protective mats are required under frequently moved furniture with casters. Hard plastic casters can damage the floor.

Post installation room temperature and relative humidity shall be maintained no less than 65° F at 40%-70% RH.

When moving heavy objects always protect the floor from damage. Do not slide across the floor.

Routine Maintenance:

Regularly sweep or dust the floor to remove sand, grit and dirt that can cause scratching or dull the finish. If using a vacuum, do not use a beater bar.

As needed, damp mop the floor with a neutral cleaner diluted in water. Do not put water directly on the floor. Excessive water may damage your floor, resulting in peaked edges, warping, swelling and delamination.

Do not wash the floor with oil-based soaps, or similar cleaning liquids. Use a damp white cloth to blot up liquids and spills as they occur. Do not allow liquids to remain on the floor.

For tough spots or stains such as oil, paint, markers, lipstick or similar, use nail polish remover/acetone on a clean white cloth.

Do not pour liquid directly on the floor. For hard-to-remove items such as chewing gum or candle wax, freeze the item with ice, then carefully scrape off with a credit card or similar item.

Do not attempt to buff or burnish a laminate floor.

Do not apply floor polish to your flooring.

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